



PAMS 2022 Fall Program

September 21, 2022

Red Lion Hotel Harrisburg/Hershey

4751 Lindle Road, Harrisburg, PA 17111

Randy Nolen

Director of the Bureau of Coordinated and Integrated Services

Office of Long Term Living



Randy A Nolen is a 1983 graduate of Juniata College with a Bachelor's in Social Work and a 1991 graduate of Penn State Harrisburg with a Master's in Public Administration – Health Care. He is the Director of the Bureau of Coordinated and Integrated Services in the Office of Long Term Living. He is responsible for the management and oversight of the Community HealthChoices (CHC) Program, the LIFE program and all participant facing services including the Independent Enrollment Broker, NFCE/NFI assessments and all participants complaints and issues. The Bureau has three Divisions: Division of Monitoring (CHC), Division of Integrated Care (LIFE) and Division of Participant Services. Prior to that he worked in various positions since 1994 for the Department of Public Welfare now known as the Department of Human Services and the Department of Health. Prior to coming to the Commonwealth, he worked for 12 years in a large county nursing facility. In his spare time, he spends it with his family or officiating high school football.



PAMS 2022 Fall Program

September 21, 2022

Red Lion Hotel Harrisburg/Hershey

4751 Lindle Road, Harrisburg, PA 17111