



PAMS 2023 Fall Program

September 21, 2023

Sheraton Harrisburg Hershey Hotel

4650 Lindle Road, Harrisburg, PA 17111

Heather Rose

Senior Customer Success Manager

Brightree



Heather Rose has been in the DME industry for 17 years. Heather began her DME experience at National Rehab Equipment in 2006 and at McKesson Patient Care Solutions. She served in various roles over the years as a Senior AR Collections Specialist, Technical Trainer, and Quality Assurance & Compliance Specialist. Heather joined the Brightree team in early 2019 as an Implementation Consultant as is currently a Senior Customer Success Manager, focusing on Brightree's mid-sized customers.

Heather lives outside of Pittsburgh in Washington, PA with her husband Jeff, son Ethan, and amazing dog Chewy. She enjoys being active outside with her family and volunteering with her church.