



PAMS 2023 Fall Program

September 21, 2023

Sheraton Harrisburg Hershey Hotel

4650 Lindle Road, Harrisburg, PA 17111

Juliet Marsala

Deputy Secretary

Office of Long-Term Living (OLTL)



Juliet Marsala joined the Department of Human Services on April 17 as the Deputy Secretary for the Office of Long-Term Living (OLTL). Juliet Marsala is a skilled executive with more than 15 years of experience focused on long-term services and support. She is deeply committed to improving universal access to care and has been leading systems and organization transformation to provide services more effectively to vulnerable populations in home and community-based services and long-term services and supports (LTSS). Her experience spans aging and disability services, managed care, nursing home transitions, supportive housing, employment and workforce development, and behavioral health. Juliet joins the Department of Human Services from her role as a Principal at Health Management Associates, where her consultancy focused on the intersection of community needs and healthcare. Her work has included working with states, managed care organizations, hospitals, and community-based organizations to improve publicly funded health care and LTSS service delivery. Juliet was an active board member of several nonprofit organizations and served on the Pennsylvania Rehabilitation Advisory Committee for six years. She earned a Master of Business Administration from Drexel University, a Master of Rehabilitation Counseling from the University of Medicine and Dentistry of New Jersey, and a bachelor's degree in psychology from Bryn Mawr College. She is also a certified rehabilitation counselor.